## \*FlexSystem®

### Online Request for Reimbursement

# Submit a request with substantiation in seconds



This handy online request form makes the claims submittal process much easier, faster, and more accurate than hand-written forms. You can upload receipts online at your convenience—no more faxing or mailing receipts!

FlexSystem Participants now have two easy ways to submit requests for reimbursement *along with substantiation* in one simple action: the online Request for Reimbursement form in MyTASC and the MyTASC Mobile App (for Apple or Android devices). Either way, it takes only a minute to submit a completed claim from start to finish.

Hundreds of thousands of Participants are enjoying the convenience and ease of online reimbursement requests! With the click of a button, the request for reimbursement is instantly in our hands for processing; no need to wonder if a faxed form reached us or not.

This innovative tool makes it easier than ever to manage your claims.

#### To submit a claim

- 1. Log in to your MyTASC account (www.tasconline.com) and click Request a Reimbursement from the home page or MyBenefits tab.
- 2. Create Your Request(s): Enter Service Type, Submitted For, Date, Description, Provider, and Amount Requested.
- 3. Add Documentation: Drag and drop or upload a file (up to 5 MB in a JPG, PNG, TIFF, or PDF format) of your receipt(s).
- 4. Submit Request: Review your current request, then Add Another Request or, if finished, click Submit Request(s).
- 5. Your reimbursement will be back in your hands within 24-48 hours.

TIP: You may also submit a Request for Reimbursement via the MyTASC Mobile App!

### To submit substantiation for an existing claim

- Click View Account Overview in MyTASC.
- 2. Click the Requests tab to view account transactions per benefit.
- If the Status says Receipts Required, click the magnifying glass under View Details.
- 4. Attach documentation by uploading your receipt.



